CRUCIAL SERVICES AND CREATIVE SOLUTIONS DURING CRITICAL TIMES

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Innovation, experience, creativity and proactive planning are crucial when it comes to navigating the often unpredictable world of global logistics and inventory management. This was never more true than during the COVID epidemic.

As the global supply chain ground to a halt, with shortages of equipment at the source and ports overflowing with containers full of precious stuck inventory, UCM presented and successfully executed

a unique and "outside of the box" program that proved invaluable to many companies who urgently needed inventory on store shelves in the USA.

Fedex joined UCM solution at Port Hueneme, a small naval port about two

hours north of Long Beach/Los Angeles to come up with an unprecedented collaboration where UCM chartered smaller container ships that didn't ordinarily sail the transpacific eastbound route to the U.S. west coast. UCM worked with Fedex to source hundreds of 53' intermodal containers in China to load onto these ships. The Fedex 53's are used for their U.S. domestic rail network. Such intermodal containers had traditionally sailed from their manufacturing points in China to the

U.S. empty. UCM and Fedex recognized a mutually beneficial opportunity to serve their customers. UCM collaborated with Fedex to load those containers with urgent inventory. Then, upon arrival at Port Hueneme, UCM created a highly efficient stevedoring program, in partnership with the port's dock workers, to systematically off-load containers and stage them for immediate delivery through a network of truckers on stand-by, resulting in 24-36 hour door deliveries

throughout California from port arrival. While the rest of the global ocean supply chain had reached near gridlock, UCM and Fedex were able to keep inventory flowing through a process that was never attempted previously. Assembling this kind of

collaborative solution from door-to-door, under very difficult conditions, is a great example of what sets UCM apart from other freight forwarders.

There is no doubt that the global supply chain will face future challenges requiring innovative contingencies. UCM has the spirit and know-how to come up with programs to keep inventory in motion during the most challenging times.

- Jim Rinchiuso, FedEx Logistics

PUT OUR EXPERIENCE TO WORK FOR YOU



